



BURLINGTON

PRESS RELEASE

For immediate release

March 8, 2022

Contact: Robert Goulding, DPW Public Information Manager
RGoulding@burlingtonvt.gov

GATES OFF!

ParkMobile Now Available For All City-Owned Parking *No tickets to use, No tickets to lose!*

Burlington, VT – Parking Services, the Department of Public Works' one-stop parking shop, is excited to announce that gates are now off of all public parking garages. Convenient, touch-free parking through ParkMobile is now available at the Lakeview/College Garage – conveniently located downtown and blocks to the waterfront. This follows a successful pilot and transformation at the Marketplace Garage in 2020. Note that you must start a parking session to activate the 2 hours of free parking at the Lakeview/College Garage.



MULTIPLE WAYS TO PAY

A gateless garage functions just like parking at the meters or standalone pay-station kiosks on the street. When you park your car, start a parking session using your license plate number via ParkMobile (Zone 5826 at Lakeview/College) **OR** at the kiosk. Follow the 'Pay at Station' signs to a kiosk, follow on screen instructions and pay with your credit card or coin. Tickets are no longer in use or required!

Using ParkMobile carries an additional 30 cent convenience fee, but also offers expanded functionality. ParkMobile will remind you when your parking is about to expire and offers the ability to extend your parking remotely. ParkMobile has been well received by the Burlington community and now represents over half of parking transactions.



ACCESSIBLE PARKING

Handicap parking is easier than ever. Just hang your placard and park. That's it! No special permits or need to coordinate with an Ambassador at the exit.

SO HOW DOES ENFORCEMENT WORK?

Parking Services Agents will patrol the garage to ensure payment by referencing license plate numbers on their handheld remote. Plate numbers that are not registered in ParkMobile or at the kiosk will receive a parking ticket, just like on the street.

Contact us for more information.

PARKING SERVICES – WORKING FOR THE COMMUNITY

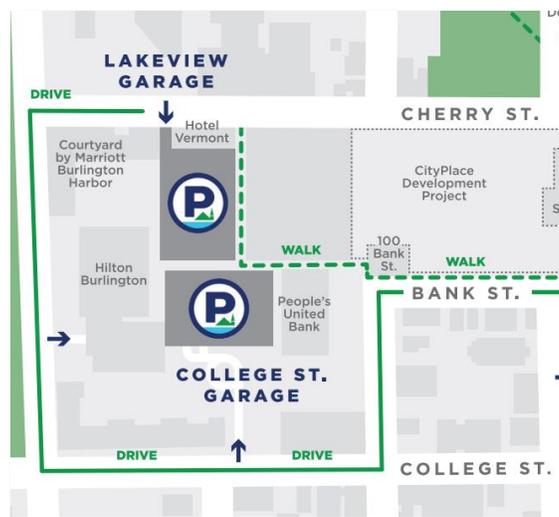
Parking Services is Burlington's newly unified one-stop-shop for all things parking and is ready to serve. In addition to the hugely successful 'Fines for Food' pilot program – where nearly \$40K of overdue fines was donated to Feeding Chittenden, they have also recently reformed the scoff ordinance. Under the new, reformed scoff ordinance, accounts with \$275 or more in fines will be subject to impoundment versus the prior lower threshold of \$75.

Stay tuned for more news on how parking enforcement is finding ways to work for the community.

HOW TO FIND US:

Parking Services is very excited about this transition and hope that you will find that it improves your experience in the garage. If you have any questions please reach out to the Parking Services office at 540-2380 or visit us at 645 Pine St between 8AM-4PM. You can find the Lakeview/College entrances at 60 College St or 41 Cherry St (just off of Battery), or on Battery St right next to the Hilton.

Visit burlingtonvt.gov/parking or parkburlington.com for more information.



###