

# DEAR FRIEND:

Every winter, many Vermonters face the possibility of having cold homes because they cannot pay their fuel or utility bills. The WARMTH Support Program, using funds donated by concerned Vermonters, will be an important resource for them. WARMTH raised record amounts of donations last winter, and the program remained open through late spring. Even with record donations last year, the need was greater than available funding. Given the current economic decline your contribution is more important than ever.

## WORKING TOGETHER FOR A SOLUTION

Since its 1986 inception, WARMTH has been making a difference. During the first 29 years, more than \$4,500,000 has been raised through customer and utility donations. Almost all of that money has been distributed to about 90,000 families and individuals facing heating emergencies in the middle of Vermont's cold winter. An additional 54,000 households received essential information and counseling that helped them avoid heating crises.

WARMTH's success in helping those in need has been matched by program growth. From its beginning with one Community Action Agency and three utilities in 1986, WARMTH has 8 utilities and one fuel supplier and all five of Vermont's Community Action Agencies for the upcoming heating season.

*We hope you will "share the warmth" with someone this winter.*

**All Donations Are Tax Deductible**

## How WARMTH WORKS

All funds are collected by the utilities and fuel suppliers and are given to the participating Community Action Agencies. The agencies, in turn, provide counseling and referral services and administer WARMTH funds, making sure that every dollar contributed by customers goes directly to a Vermonter in need.

WARMTH funds are available for emergency situations—that is, they are used when a household has exhausted its supply of fuel or faces disconnection of utility services. **Funds are available only when an individual has not been able to find sufficient help through other channels.**

Community Action makes a payment directly to the individual's fuel dealer or utility, often as a part of a repayment agreement. The individual receiving the assistance is then responsible for the remainder of the payments.

**Remember, every dollar you donate helps a Vermonter in need.** Here's how you can help:

By making a contribution of \$5, \$10, \$25 or more, you'll be adding to the fund. Please do not send cash. Simply:

- 1 Fill out the WARMTH coupon  
OR
- 2 Send your coupon and credit card info or check, made out to the WARMTH program, c/o CVOEO, P.O. Box 1603, Burlington, VT 05402  
OR
- 3 Donate online at CVOEO.org

**YES!** I'd like to contribute to the WARMTH program.

I have enclosed a separate check made out to Warmth for \$ \_\_\_\_\_ with my payment.

Name \_\_\_\_\_

Please make checks payable to:

Address \_\_\_\_\_

WARMTH, c/o CVOEO P.O. Box 1603, Burlington, VT 05402

City \_\_\_\_\_

or

State \_\_\_\_\_ Zip \_\_\_\_\_

Call 802-863-6248 to make a Credit Card Donation

Utility \_\_\_\_\_

## Help us share the WARMTH throughout Vermont

### Community Action Offices

Addison / CVOEO 1-800-639-2318 or 388-2285  
Bennington / BROCC 1-800-717-BROCC or 447-7515  
Capstone Community Action 479-1053  
or 1-800-639-1053  
Chittenden / CVOEO 1-800-287-7971  
or 863-6248  
Franklin / Grand Isle / CVOEO 1-800-300-7392  
or 527-7392  
Northeast Kingdom / NEKCA 1-800-639-4065  
or 748-8997  
Rutland / BROCC 1-800-717-BROCC or 775-0878  
Southeast Vermont / SEVCA 722-4575  
OR 1-800-464-9951

### Utilities / Fuel Dealers

Burlington Electric Dept. 658-0300  
Vermont Electric Co-operative 1-800-832-2667  
Green Mountain Power 864-5731  
or your local district office  
Hardwick Electric Dept. 472-5201  
Lyndonville Electric Dept. 626-3366  
Northfield Electric Dept. 485-5411  
Energy Co-Op of Vermont 864-1818  
Vermont Gas Systems 863-4511  
Washington Electric Co-op 223-5245  
or 1-800-932-5245

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**Statewide WARMTH Address:**  
WARMTH Support Program  
c/o/ CVOEO  
Box 1603, Burlington, VT 05402

## SHARE A LITTLE

# WARMTH

## WITH SOMEONE THIS WINTER

W A R M T H   S U P P O R T   P R O G R A M