



POLICE DEPARTMENT  
CITY OF BURLINGTON

**MEDIA RELEASE**

May 24, 2023

Today, the Burlington Police Department released a new informational video on our Community Support Liaisons (CSLs).

Community Support Liaisons are part of the [Crisis, Advocacy, Intervention Programs \(CAIP\)](#). This unit addresses conditions that do not always require police intervention but have a public safety and public health component. CSLs respond to real time calls for service on issues related to mental health, substance use disorder, and homelessness. As embedded social workers, CSLs provide temporary case management and take part in proactive prevention work connected to public safety.

“We show up, we're there, we show up to scenes. We go out into the community, we walk down Church Street, we go into City Hall Park. We make connections with people. We answer the phones here when someone has a question and they don't know who else to call, so they call us.”  
— Anna Wageling, *Community Support Liaison*

The episode can be viewed on the [BPD's YouTube channel](#).

This informational video is the second of its kind. Earlier this year, the BPD released the first informational video on its [Use of Force Training](#). The purpose of this video series is to educate the public on the different teams/aspects within the BPD and to help better understand the work and importance each have here at the department.

*Information is preliminary and subject to change.*

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