

DRINKING WATER WARNING

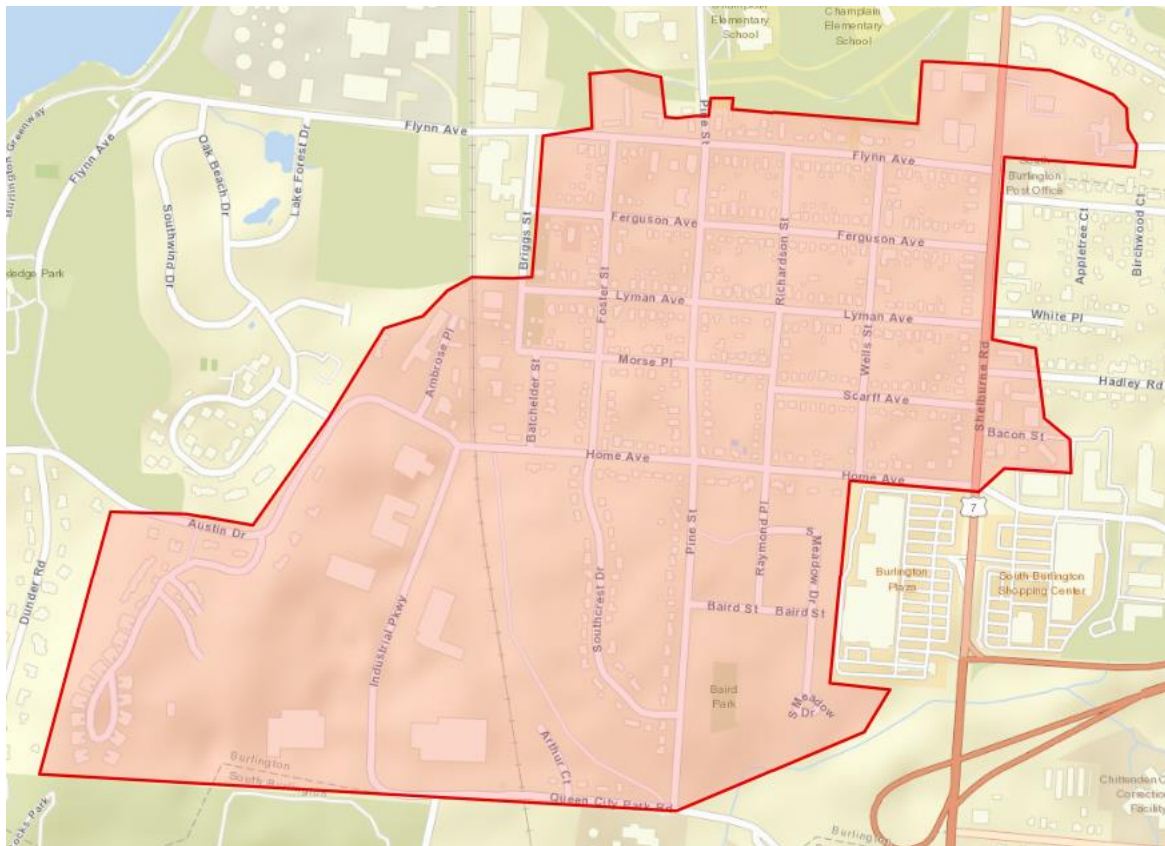
BURLINGTON DRINKING WATER SYSTEM, WSID 5053

BOIL YOUR WATER BEFORE USING

Due to a break on a large diameter fire service line on Queen City Park Road at approximately 1 pm today (Wednesday July 24) the water system in the area experienced a temporary reduction in pressure. Based on reports from a limited number of customers, this appears to have caused depressurization events to occur the immediate vicinity of the pipe break. Depressurization events can increase the possibility that your drinking water supply may become contaminated on the way to the tap. This situation presents a potential health risk to users of the Burlington Drinking Water System within the conservatively mapped area shown below and available as an interactive [map](#).

The Burlington Drinking Water System is issuing a Boil Water Notice for the users within the mapped area below effective immediately.

Note that while there may be customers in this area which did not experience a significant pressure reduction, based on guidance from the State, all customers within the area must be included in this Boil Water Notice.



What should I do?

DO NOT DRINK THE WATER WITHOUT BOILING IT FIRST. Bring all water to a boil, let it boil for one minute, and let it cool before using, or use bottled water. Boiled or bottled water should be used for drinking, making ice, brushing teeth, washing dishes or fruits and vegetables, baby formula and food preparation **until further notice**. Boiling kills bacteria and other organisms in the water.

Coliforms are bacteria which are naturally present in the environment and are used as an indicator that other potentially harmful, bacteria may be present. When a water system is experiencing fluctuations in water pressure the possibility exists for bacteria and other harmful organisms to enter the water distribution system and contaminate your drinking water supply.

People with severely compromised immune systems, infants, and some elderly may be at increased risk. These people should seek advice about drinking water from their health care providers. General guidelines on ways to lessen the risk of infection by microbes are available from EPA's Safe Drinking Water Hotline at 1 (800) 426-4791. Additional information, including FAQs and any updates, is available at <https://www.burlingtonvt.gov/water/Boil-Water-Advisory>

Please help us further flush the system by flushing your cold water for 2 minutes. While you will still need to boil your water for the consumption related activities above, this will significantly reduce the chances of any drinking water quality issues should they be present.

What happened? What is being done?

An uncontrolled depressurization related to a large diameter pipe break has prompted this boil water action out of an abundance of caution. System water pressures have been fully restore once the break was identified and valves operated to reduce the loss of water from the pipe. This Boil Water Notice will remain in effect until water quality test results are available that demonstrate that the quality of the drinking water meets State and Federal drinking water standards.

We will notify you when the required water quality tests indicate there is no bacteria present in the drinking water supply. This is typically within 24-48 hours of the notice being issued. Staff will be collecting samples first thing Thursday July 25 and sample results are anticipated by Friday afternoon. **The boil water notice remains in effect until we have notified you otherwise. Please check the Boil Water Advisory website.**

For more information, please contact Burlington Water Resources at 802-863-4501.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.