



**CITY OF BURLINGTON  
DEPARTMENT OF PUBLIC WORKS  
WATER RESOURCES**

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**Can I install my own water service?**

A: Maybe. Burlington Water is required to install all services (except fire) unless otherwise authorized. Please contact the office to receive instructions on how to apply for a waiver.

**31-16 Services to be installed by water department.**

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All services, except fire service, from the street line to the building served shall be installed by the water department unless authorized by the public works director or his/her designee. If such authorization is given, a public works inspector must be present at the cost of the owner. (Rev. Ords. 1962, § 6006; Ord. of 5-11-70; Ord. of 5-25-70; Ord. of 12-8-70; Ord. of 10-22-90)

**Can I alter my water service after it comes into the building?**

A: No. Burlington Water is required to perform service line work unless otherwise authorized.

**31-21 Written permission to make connections or alterations required.**

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No person shall connect a water closet, bathtub, fountain, machine, faucet or any other apparatus whatever with the city water supply, except with a metered section thereof, without first obtaining permission in writing to do so from the city engineer or his/her designee. No person shall use water supplied by the city water department, tap the mains or a pipe leading therefrom, or attach pipes thereto for the purpose of extending or altering the service pipe upon his or her premises, except as above provided, without first applying to the city engineer at his/her office and signing an application for the same, stating the purpose for which he or she wishes to use the water, and first obtaining the permission of the city engineer in writing. No change or alteration in any pipe or fixture supplied with city water nor any change or alteration in the position of any cutoff placed back of all fixtures shall be made except by and with the consent and permission of the city engineer. (Rev. Ords. 1962, § 6012; Ord. of 10-22-90)

**Can I tell you where to put my water meter?**

A: No. Burlington Water makes all determinations about meter sizing and placement.

**31-40 Meters and settings to satisfy public works director or his/her designee.**

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All meters and the setting of the same shall be satisfactory to the public works director or his/her designee. The water division shall be responsible for specifying type, size, installation, and periodic testing of all water meters. Meter size will be determined based on flow information supplied to them by the owner, developer or engineer, as applicable and be guided by the standards currently in use by the American Water Works Association. (Rev. Ords. 1962, § 6018; Ord. of 10-22-90; Ord. of 8-10-15(1))

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### **31-41 Placement of meters.**

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Meters shall be placed as near as possible to an outside wall facing the main, and in such manner that a difference of one (1) inch in length of the meter will not necessitate a change in the piping. All service installations shall have a meter reading device which shall be placed on the outside of the building and which shall be easily accessible year-round. (Rev. Ords. 1962, § 6018; Ord. of 10-22-90; Ord. of 8-10-15(1))

### **Will you turn my water on if I haven't followed the requirements and policies?**

A: No. This is for the safety of the water supply.

### **31-39 Water not to be furnished until meter set.**

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Water shall not be furnished to any house or premises for use until a suitable place has been prepared for a meter to be set in accordance with the requirements of this chapter and the regulations of the water division of the department of public works.(Rev. Ords. 1962, § 6004; Ord. of 8-10-15(1))

### **Can I turn on my own water at the curb?**

A: No.

### **31-11 Turning water off or on.**

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No person, unless authorized by the public works department, shall turn on or shut off the water at the curb or machine stop to any house or premises; nor, unless turned on by one so authorized, shall a person draw or use water from the city waterworks.

(Rev. Ords. 1962, § 6010; Ord. of 10-22-90)

### **Can I take the register off my water meter?**

A: Absolutely not.

### **31-44 Connections to meter required.**

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All fixtures supplied with water on the premises shall be connected to the meter in a manner that insures that all the water that is used is accurately measured by the meter. Meters that, in the opinion of the department of public works, do not accurately measure the water used are prohibited and in the event the department determines that such a meter is installed, it shall be replaced at the cost of the department unless the department determines that the circumstances specified in Section [31-49](#) are the cause of the inaccuracy.

(Rev. Ords. 1962, § 6026; Ord. of 10-22-90; Ord. of 8-10-15(1))

### **31-49 Costs of repairing damages to meters.**

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The cost of repairing any damages to meters caused by frost, hot water or improper usage shall be paid by the property owner.

(Rev. Ords. 1962, § 6019; Ord. of 8-10-15(1))

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## **Will I be charged for tampering with a meter?**

A: Yes.

### **31-62 Charge for water used without permit.**

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When a person has used city water without a permit from the city water department, a charge shall be made against the premises for the time the water has been so used, or for the quantity estimated or shown by meter measurement to have been used, and said charge shall be increased fifty (50) percent and shall be collected as provided in this chapter.

(Rev. Ords. 1962, § 6016)

### **31-47 Faulty meter.**

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If from any cause a meter fails to register the amount of water passing through it, the owner shall be charged at the average daily rate as shown by the meter when in order.

(Rev. Ords. 1962, § 6023; Ord. of 8-10-15(1))